



Doncaster
Council

Adults, Health and Wellbeing

Registered Care Provision – Covid Response and Quality of provision including CQC inspection outcomes

Overview

- **Provides an overview of the support to the Independent Sector during the Covid Pandemic**
- **Provides an update on the current CQC ratings for Registered Care Provision in Doncaster**
 - **Care Homes (Residential and Nursing)**
 - **Domiciliary Care**
 - **Supported Living**



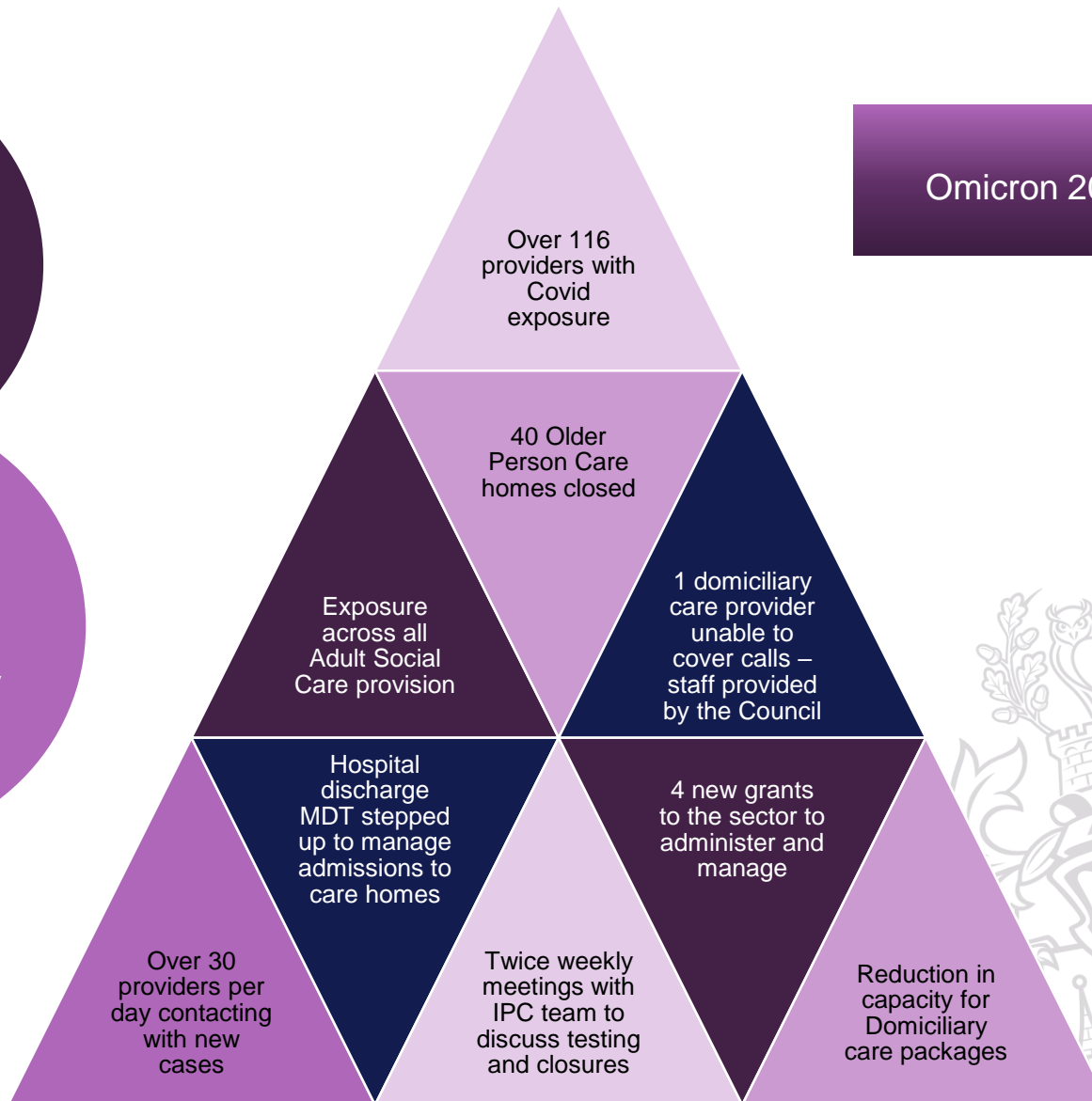
Support to the Independent Sector during the Covid Pandemic 2020-2022



The Operational Commissioning Team have been providing support to the sector over the last 2 years

This support has included daily telephone calls over a period of 15 months and then a minimum of weekly contact since Summer 2021

Omicron 2022 impact



- **Daily monitoring of Covid cases has been in place throughout the pandemic including reporting to the daily Incident Management Team chaired by the Director of Public Health**
- **Support for providers to access guidance, testing and grant funding is ongoing to ensure provision is largely unaffected by the impacts to provision and workforce**
- **Management of outbreaks across Adult Social Care including closure to admissions, outbreak meetings and additional support and guidance in place for 2 years and continues**
- **Care Home MDTs have been in place for 2 years to support the quality of provision whilst focus has been on the Covid response**
- **Daily hospital discharge MDT in place for 18 months (7 days per week) and stepped back up due to the recent Omicron surge to manage admissions into care homes (including ensuring appropriate testing and risk management in place)**
- **Support to the CCG to find a suitable designated setting for Covid positive patients requiring discharge from hospital**

- **Access to PPE from the beginning of Covid managed within Operational Commissioning until the National clipper scheme was introduced – access to PPE for Direct Payment recipients through the Council has continued**
- **Management and access to the initial Covid vaccination programme in January 2021 including:**
 - **Co-ordination of all eligible staff members from across Adult Social Care**
 - **Manual booking of vaccination appointments for 1st dose**
 - **Guidance and information including newsletters to the sector to increase uptake**
 - **Monitoring of uptake and support provided where risks identified including meetings with providers, 1 to 1 sessions with staff, FAQs etc**
- **Support to the CCG for the Covid booster programme from September 2021 to January 2022 – including secondment of a member of staff to work within the CCG Covid Vaccination Team**
- **Grants of circa. £15M administered and managed through Operational Commissioning including grant agreements, payments and provision of monitoring returns to DHSC**
- **Access to the Council Supplier Relief Fund managed through Operational Commissioning for the financial year 20/21**

CQC Ratings Update for Registered Care Provision in Doncaster



Care Homes

Total Care Homes – 81

Older People – 45

Learning Disability/Mental Health – 36

<u>Care Homes</u>	February 2022	May 2021
Number of Providers	81	79
Outstanding	2	2
Good	62	56
Requires Improvement	12	9
Inadequate	0	2
Not yet Inspected	5	10

**Good/
Outstanding**
= 79.0%
(↑8.1%)

**Requires
Improvement**
= 14.8%
(↑3.5%)

Inadequate
= 0%
(↓2.5%)

Unrated
= 6.2%
(↓6.5%)

Domiciliary Care and Supported Living

<u>Community Care</u>	Supported Living February 2022	Supported Living May 2021
Number of Providers	7	7
Outstanding	1	1
Good	4	4
Requires Improvement	1	1
Inadequate	0	0
Not yet Inspected	1	1

Contracted Domiciliary Care
Providers = 19
 11 – CCaSH Providers
 8 – Legacy Providers
Supported Living Providers = 7

<u>Community Care</u>	Dom Care – February 2022				May 2021
	Strategic Lead Providers	Additional Support Providers	Legacy Providers	Total	
Number of Providers	4	7	8	19	19
Outstanding			1	1	1
Good	4	6	7	17	16
Requires Improvement		1		1	2
Inadequate				0	0
Not yet Inspected				0	0

**Good/
Outstanding
= 88.5%
(↑3.8%)**

**Requires
Improvement
= 7.7%
(↓3.8%)**

**Inadequate
= 0%
(↔)**

**Unrated
= 3.8%
(↔)**

Summary Update

There are no 'Inadequate' rated services in Doncaster at the time of drafting including non-contracted provision

Results from CQC have improved across all areas with a higher % rated as good and outstanding in comparison to May 2021

3 care homes have closed in Doncaster over the last 2 years:

- 1 closed due to quality issues July 2020
- 1 planned closure due to new build
- 1 closed due to ongoing financial viability

All 4 of the previously rated Inadequate services (2 care home and 2 non-contracted domiciliary care) have been re-inspected and rated either 'Good' (3) or 'Requires Improvement' (1)

What's next?

- **Provider fees/ rates and consultation exercise happening now due for implementation April 2022**
- **Continue to work with providers on quality improvements by on site contract visits and support**
- **Build on existing joint arrangements with health commissioners to ensure continued market stability**
- **Implementation of a joint Social Care and Health Care Homes contract**
- **Work with providers, partners and people with lived experience to develop and implement models of care for future contracts e.g. Domiciliary Care and Supported Living contracts**
- **Undertake the Fair Cost of Care exercise locally, with regional moderation for national submission in the Autumn 2022**
- **Work with providers and DIPs programme for Provider Portal go live Summer 2022**